**eduroam**
eduroam (education roaming) is the secure, world-wide roaming access service for the international research and education community developed as an alternative to UCSB’s current wireless options.

**Who can use eduroam?**
Any member of the UCSB community with a valid UCSBnetID can use eduroam, as well as access it from any one of eduroam’s 400+ partner universities (https://www.eduroam.us/institutions). Visitors from an eduroam participating institution can easily connect to the eduroam wireless network while at UCSB.

**Connecting to eduroam**
1. **Join the eduroam Wi-Fi network.** Your account name must be entered in the form <Your_UCSBnetID>@ucsb.edu. Logins will fail if "@ucsb.edu" is not included. Use your UCSBnetID password. This option will not work for all devices (e.g. Android).

2. **Join the UCSB Setup Wi-Fi network.** Visit www.ucsb.edu. You will be sent to a page that will guide you through the configuration process.

Visitors should follow instructions provided by their home institution in order to join eduroam at UCSB.

**Tips**
- Leave “@ucsb.edu” after your UCSBnetID. Appending @ucsb.edu is necessary to connect to the eduroam network both on and off campus.
- Configure your device for eduroam while on the UCSB campus before visiting another institution.
- Make sure you use <Your_UCSBnetID>@ucsb.edu for your username when configuring at an eduroam participating university. The IT Help Center at other institutions will not likely be able to help you troubleshoot.

**Get Help**
Your UCSB department IT staff may provide device configuration assistance. Support may not be available for all devices, particularly personally-owned devices.

**Questions**
UCSB Network Operations Center
http://noc.ucsb.edu | (302) 444-8272 | noc@ucsb.edu