



UC SANTA BARBARA

IT FORUM IV

Enterprise Technology Services



UC SANTA BARBARA

Welcome

Doug Drury

Enterprise Technology Services

Agenda

- Introduction of ETS structure and personnel
 - Overview of ETS
 - Near-Term Objectives of ETS
 - Mid-Term Objectives of ETS
 - What does ETS mean to UCSB IT
 - Questions/Answers
-



ADMINISTRATIVE SYSTEMS
PROGRAM MANAGEMENT OFFICE

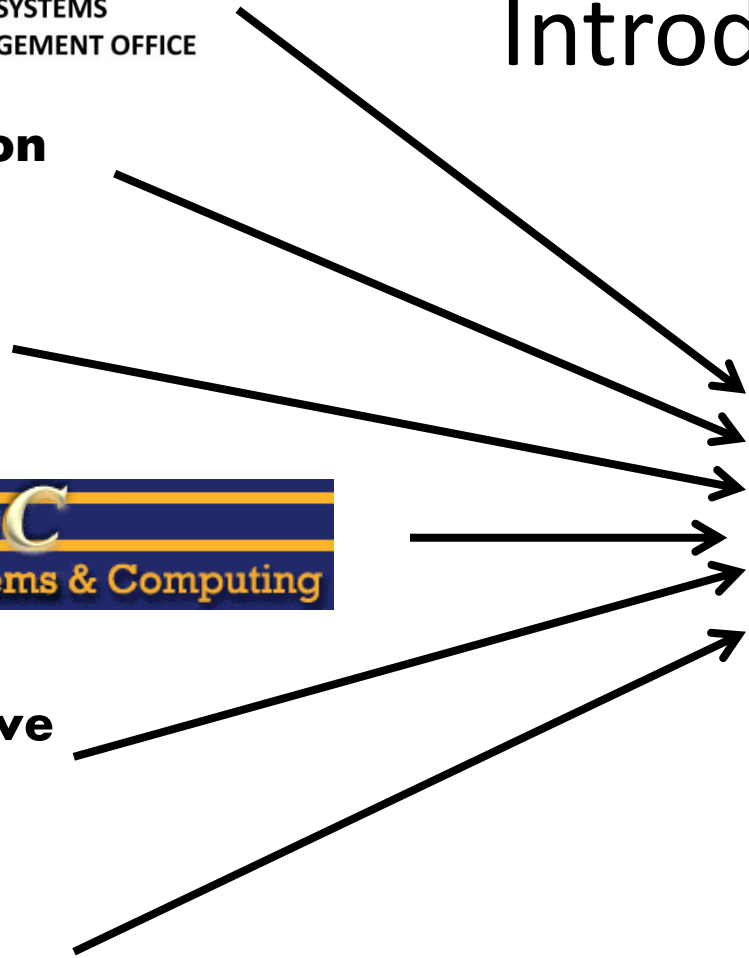
Introduction of ETS

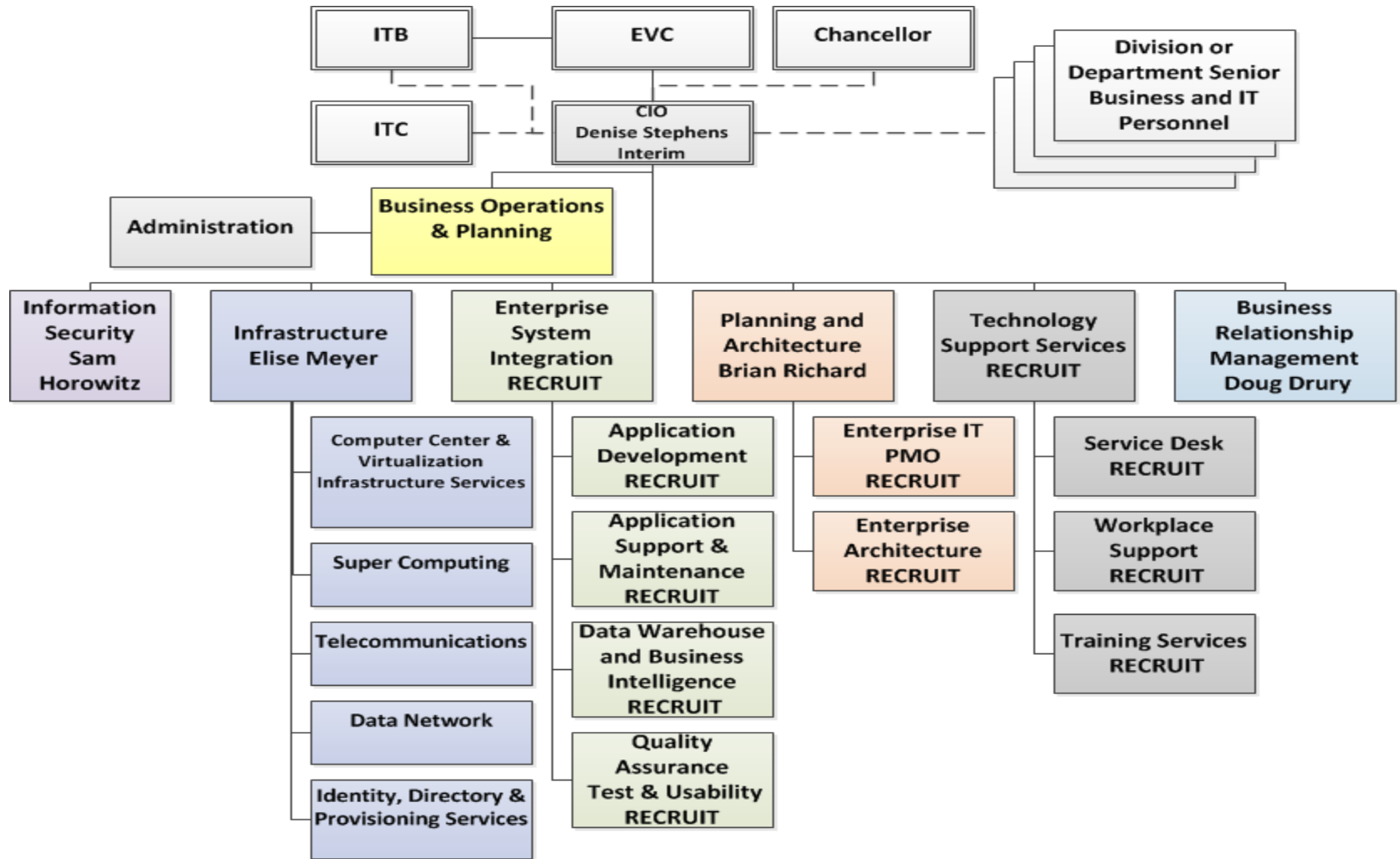
**Communication
Services**

OIST



**Administrative
Services IT**





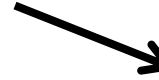


**ADMINISTRATIVE SYSTEMS
PROGRAM MANAGEMENT OFFICE**



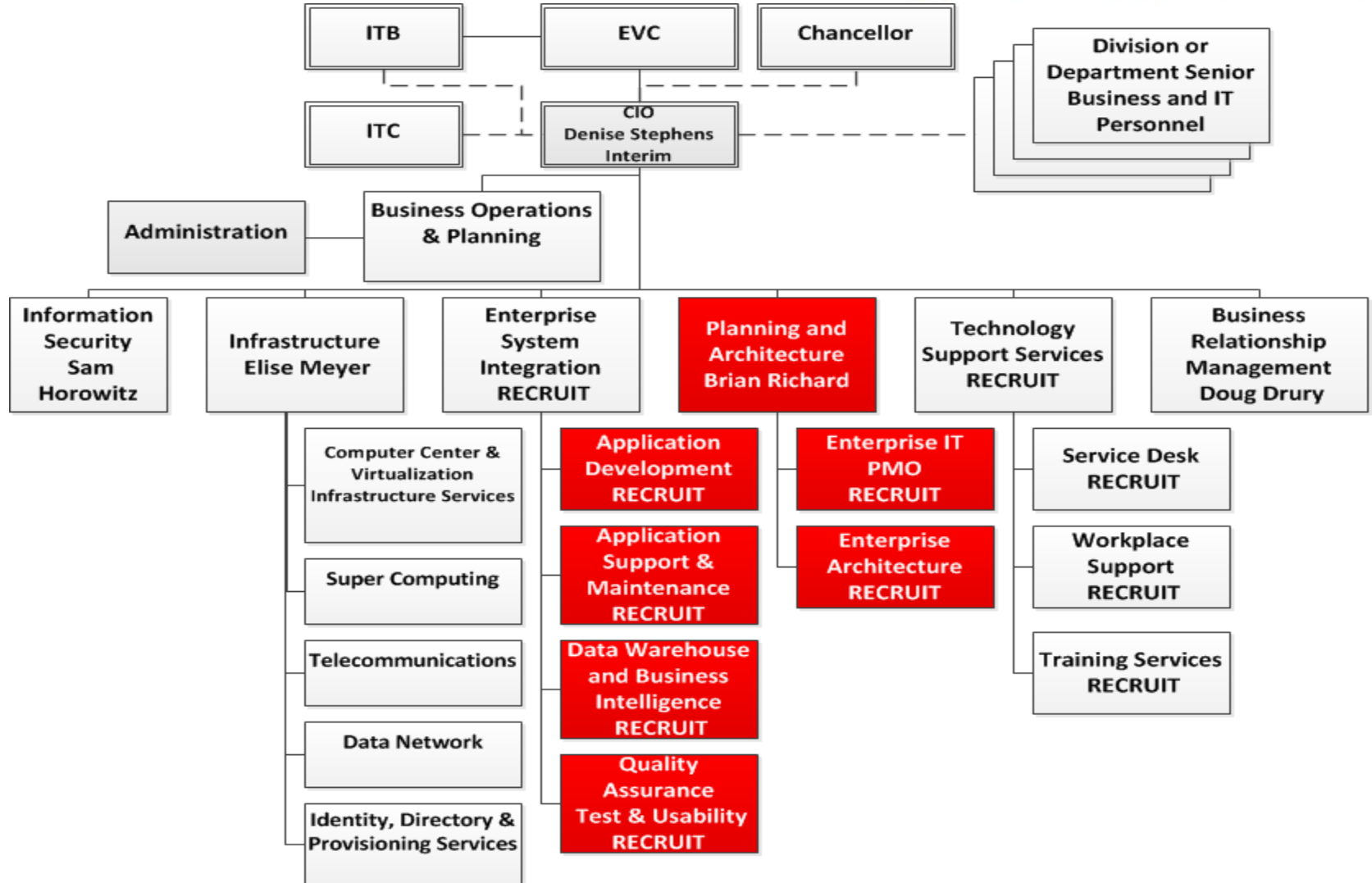
**ENTERPRISE
TECHNOLOGY
SERVICES**

Planning &
Architecture



**ENTERPRISE
TECHNOLOGY
SERVICES**

Enterprise
System Integration

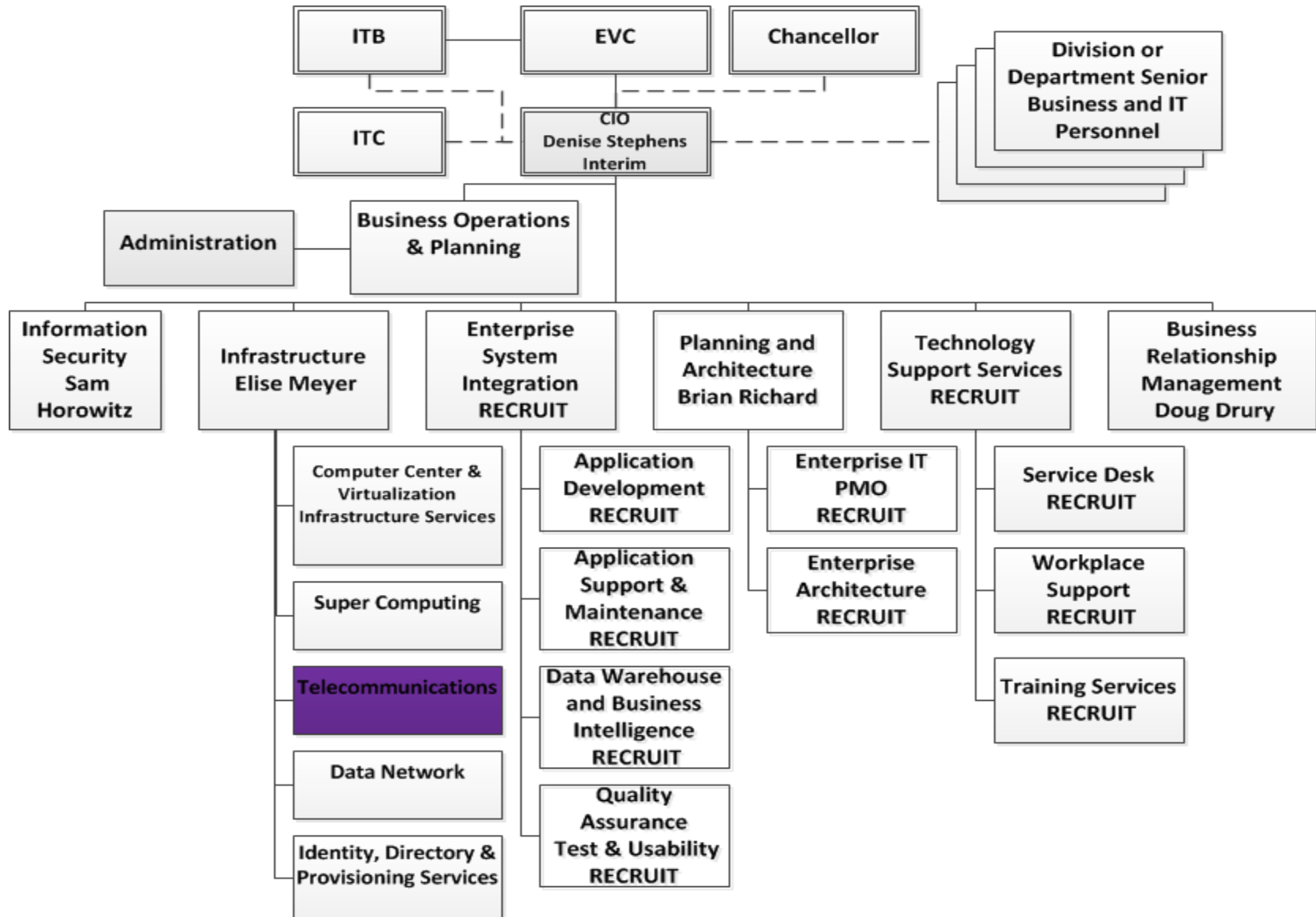


Communication Services



ENTERPRISE
TECHNOLOGY
SERVICES

Infrastructure



OIST



ENTERPRISE
TECHNOLOGY
SERVICES

IT
Security



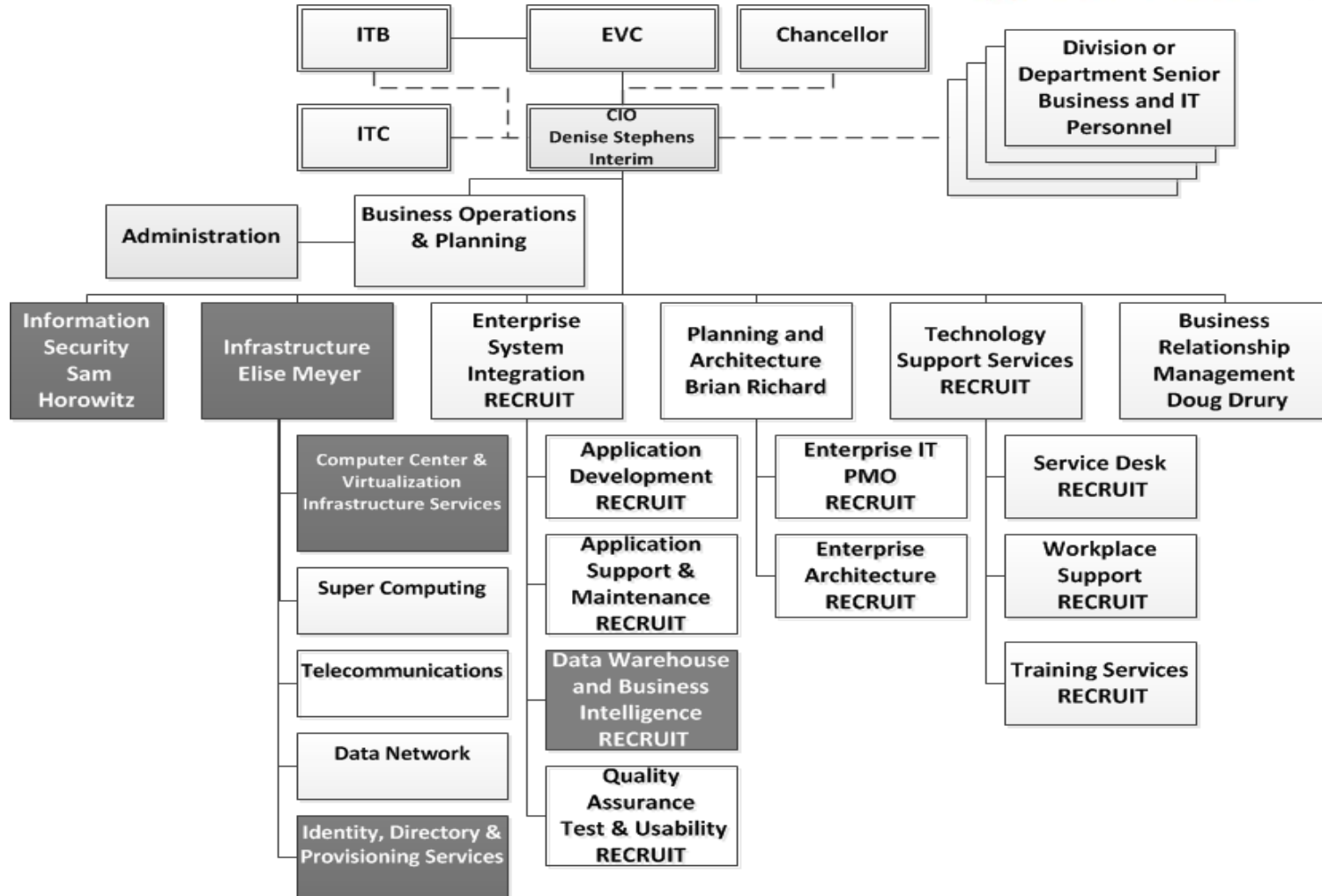
ENTERPRISE
TECHNOLOGY
SERVICES

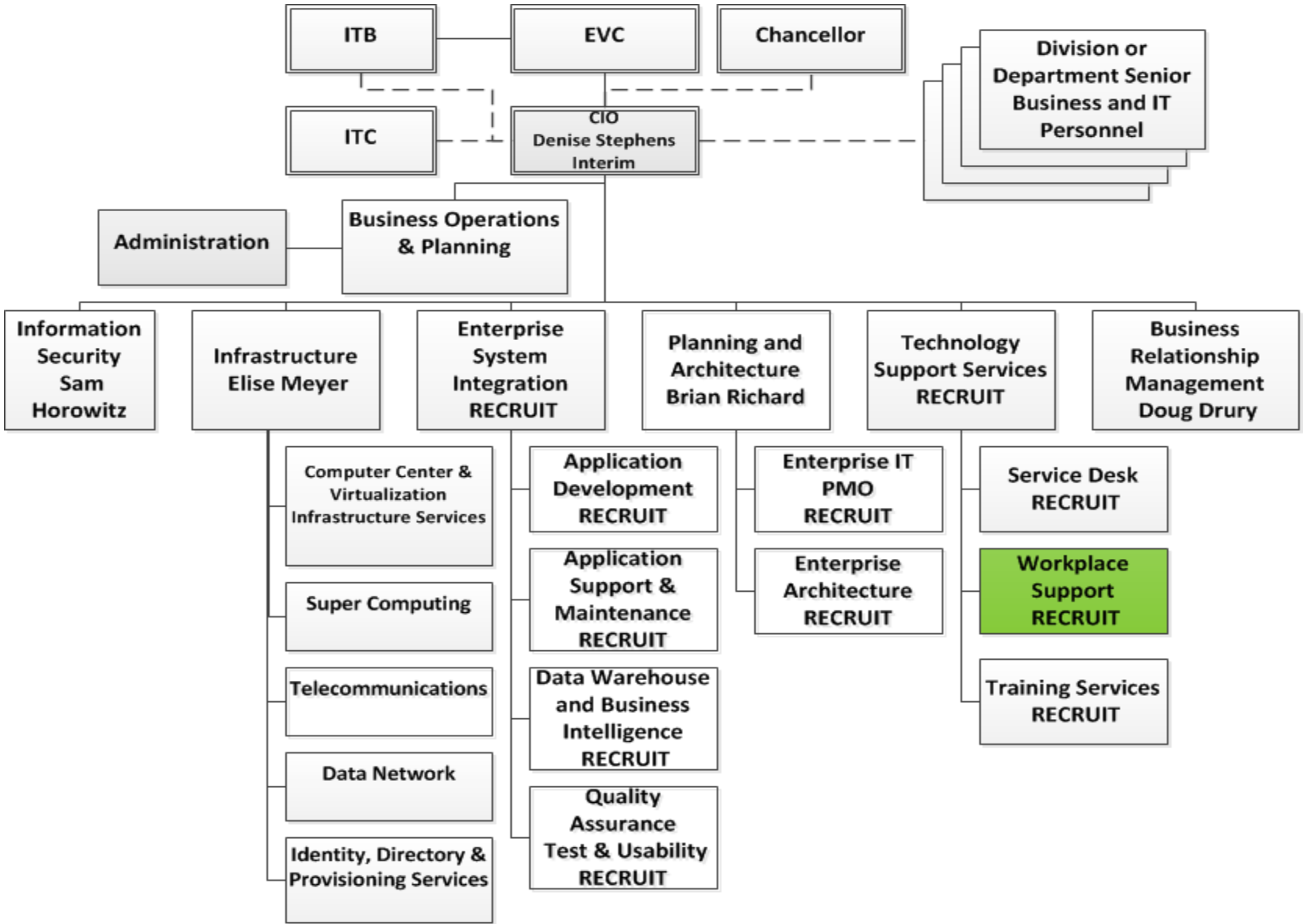
Infrastructure



ENTERPRISE
TECHNOLOGY
SERVICES

Enterprise
System Integration



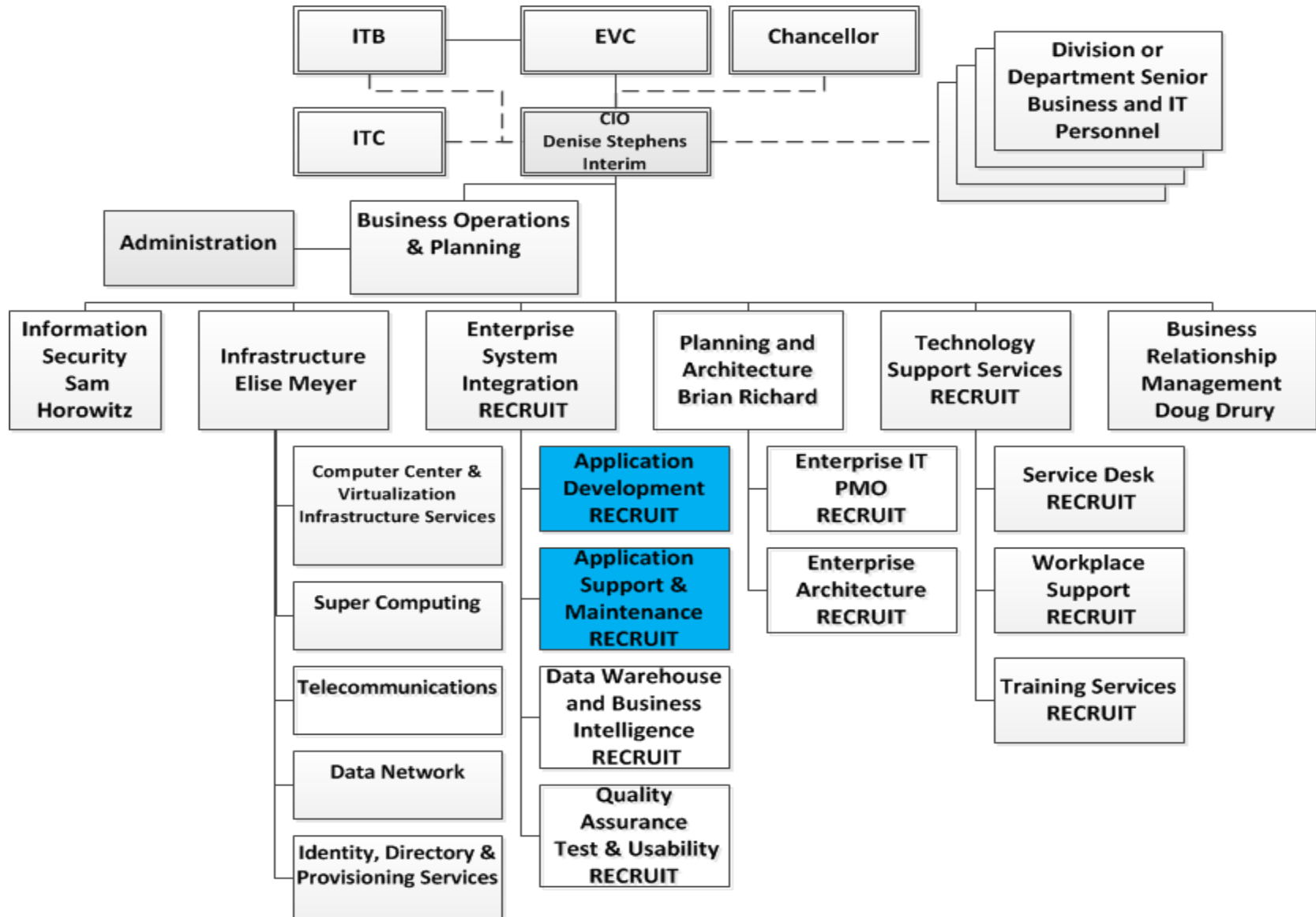


Administrative Services IT



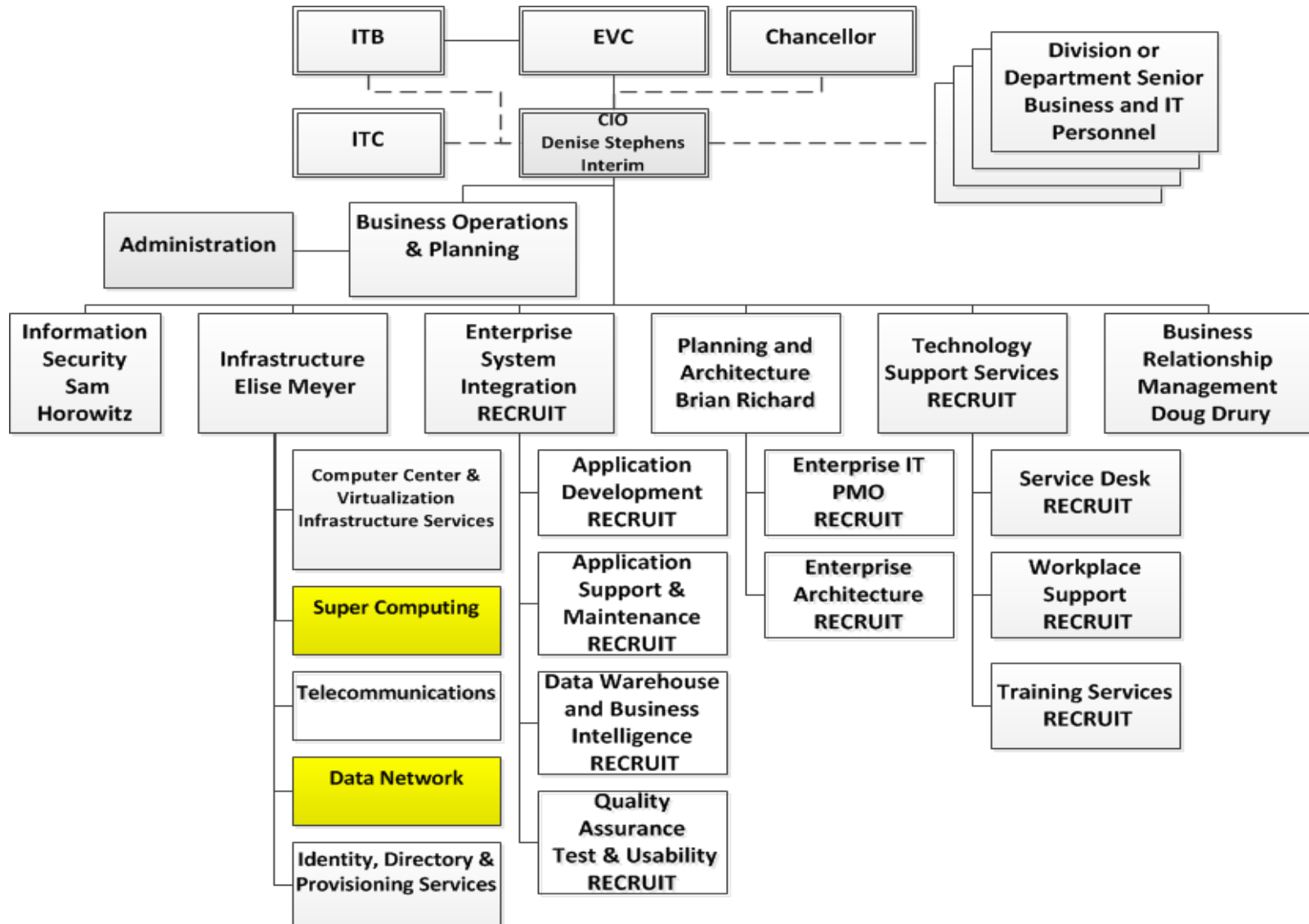
**ENTERPRISE
TECHNOLOGY
SERVICES**

Enterprise System Integration

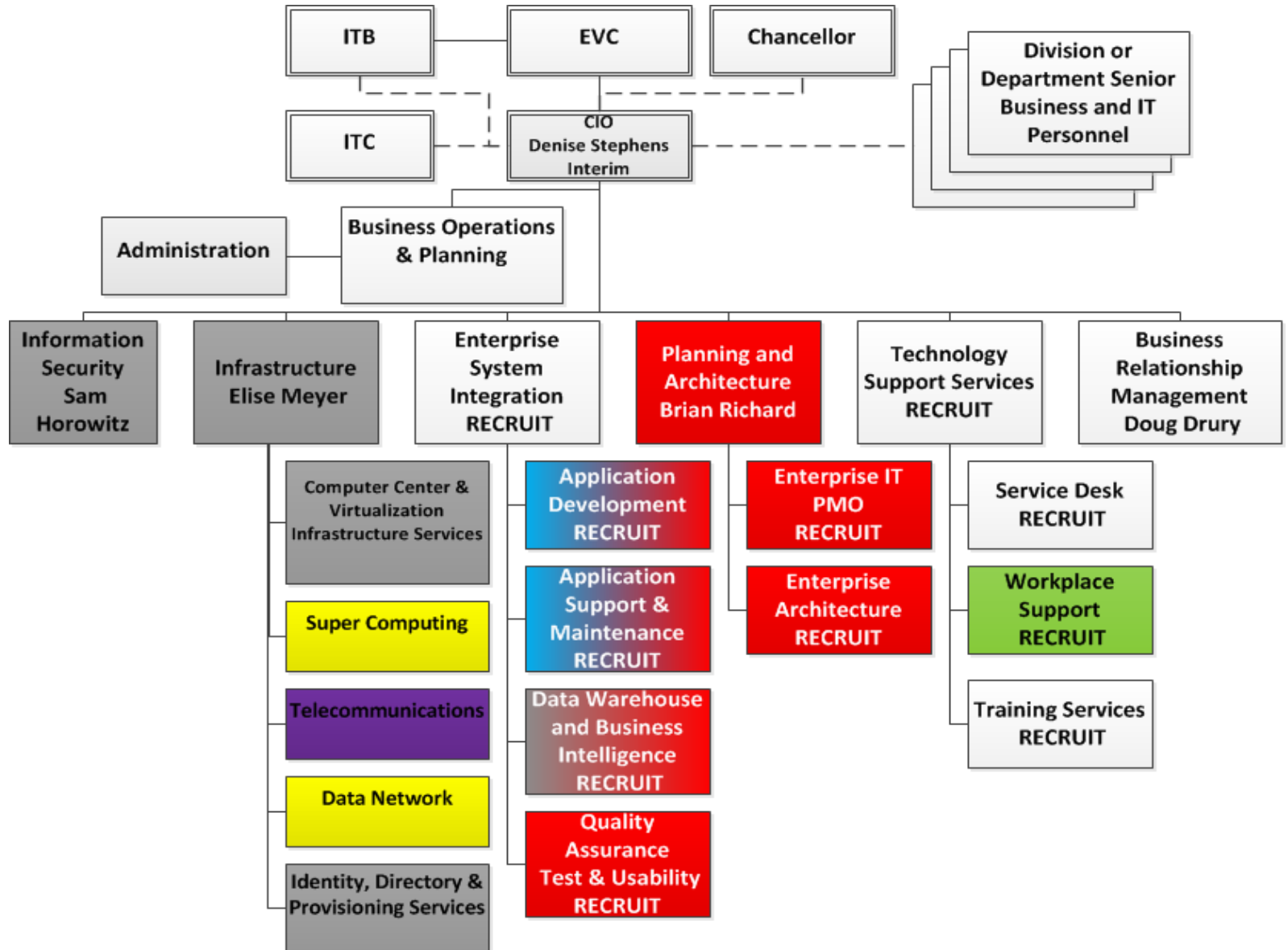




Infrastructure



- A.S. PMO
- Communication Services
- OIST
- IS&C
- A.S. IT
- OIT



Overview of ETS

- Genesis of ETS
 - Executive commitment to (insistence on?) efficient enterprise level IT
 - Gartner recommendations
 - Scope of ETS
 - Enterprise
 - Breadth of impact
 - Level of risk
 - Organizational leverage
 - Campus-wide
-

What Does ETS Mean to UCSB IT

- ETS represents a campus move to a Federated organizational model for IT
 - Relationships between ETS and division/department IT units are essential to campus success
 - Leverage capabilities across organizations
-

Near-Term Objectives

	Services	Functions	Organization
CY2013	<ul style="list-style-type: none"> • Transition IS&C Desktop and Server Support • Transition Selected ARIT End User Server Support 	<ul style="list-style-type: none"> • Fill Key Positions • Create Business Relationship Management role • Create an Enterprise Architecture role • Initiate Collaboration, Communication 	<ul style="list-style-type: none"> • Create Enterprise Technology Services organization under the CIO • Begin move toward a federated model

Mid-term Objectives

	Services	Functions	Organization
Jan-Jun 14	<ul style="list-style-type: none">• Expand enterprise IT services• Create Enterprise Service Desk• Formalize a service descriptions and service catalog• Transition selected enterprise system services	<ul style="list-style-type: none">• Begin an Enterprise IT Strategy roadmap	<ul style="list-style-type: none">• Ensure strong governance and communication• Colocation of ETS staff
