How to De-install UCOP Host On-Demand

For Mac OS

The minimum OS supported for UCOP’s HOD service is 10.5.8; we recommend OS 10.6 or higher.

Should you be having difficulties with UCOP Host On-Demand, you may have to reinstall the product. Before doing so, you will need to do a manual de-install. To do so, you will launch the Java Control Panel, in order to do a manual clearing of the cache. Once you have done that, you will be positioned to reinstall UCOP HOD. HOD creates several HOD* prefixed folders which consist of *jar files and configuration files *.cf, among others. By clearing the cache, these files will be removed.

(1) Click on **Finder**

![Finder](image1)

(2) Click **Applications** and then **Utilities**; Select the **Java Preferences** application.
(3) In the **Java Preferences** box, click **Network**; press the **Delete Files** button.

(4) Now click the **OK** button to clear the cache of temporary files.

Close the Java Control Panel. You can now proceed to re-installing UCOP HOD.