How to De-install UCOP Host On-Demand
For Windows 7 and Windows XP

Should you be having difficulties with UCOP Host On-Demand, you may have to reinstall the product. Before doing so, you will need to do a manual de-install.

To do so, you will launch the Java Control Panel, in order to do a manual clearing of the cache. Once you have done that, you will be positioned to reinstall UCOP HOD.

For Windows XP

Start, Settings, Control Panel, Java

Java Control Panel box, General tab
Temporary Internet Files, Settings … click button
Temporary Files Settings box, View Applications … button

Java Application Cache View box
Find UCOP TN3270 Sessions and highlight it
Click Remove Selected Application button

Proceed to reinstalling UCOP HOD (you can now close all the Java boxes)
For Windows 7

**Control Panel, Programs, Java**
Java Control Panel box, General tab
Select Temporary Internet Files, View … button

![Java Control Panel](image)

**Java Cache Viewer** box
Show Applications
Should see “UCOP TN3270 Sessions”

![Java Cache Viewer](image)
Highlight **UCOP TN3270 Sessions** and click the large red X to clear the application.

**Java Cache Viewer**, select **Resources**
Highlight the **Resources**; click the large red X to remove all of them.

Now you can reinstall UCOP HOD.